

The International Listening Association

MINI-COURSE

An online event to provide members with topic focused series of related programming.

Listen with Empathy

In preparation for ILA's 5th annual International Day of Listening on September 17, 2020 join us for a 6-session program on **Listening with Empathy**.

At a time when there is a crucial need for empathic listening, we are challenged by our own stress and conflict to be able to listen with empathy. This 6-session mini-course, led by ILA's experts, will provide you with ways to be a more empathic listener. You will learn what empathy is and is NOT, how to identify the speaker's emotion, and how to listen and respond with empathy effectively.

Schedule of events:

1.	Introduction to the Empathy Process	May 28, 9:00 a.m-10 a.m. (EST)
	Sheila Bentley and Margarete Imhof	
2.	Recognize and Identify Emotions	June 18, 9:00 a.m. – 10:00 a.m. (EST)
	Sheila Bentley and Margarete Imhof	
3.	Establish an Intent for Listening	July 9, 9:00 a.m10:00 a.m. (EST)
	Jennie Grau	
4.	Listen with Empathy	July 30, 9:00 a.m10:00 a.m. (EST)
	Graham Bodie	
5.	Respond with an Appropriate Empathic Response	August 20, 9:00 a.m10:00 a.m.(EST)
	Lori Joubert and Krishna Naineni	

6. Planning an Activity for International Day of Listening Sept. 3, 9:00 a.m.-10:00 a.m. (EST) Sheila Bentley and Margarete Imhof

For details https://internationaldayoflistening.com



Where: online Zoom

Contact: Sandra Bodin-Lerner, <u>Sandra@Be-Compelling.com</u>

Registration (free). (LINK)

You may register for individual presentations, or you may register for the complete series. Registration and participation are free, but donations to the ILA are welcome.

